



VpnClient V5

Installation guide for smartphones and tablets Android / IOS

Compatible with most smartphones and tablets on Android or iOS, the "nacXwan - VpnClient" application allows you to easily establish a secure connection between your mobile terminal and your corporate network.

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Download the app

Download the application corresponding to your hardware :

For Android, install the **nacXwan - VpnClient** application from Google Play.
Compatible with Android 4.4 or later versions



<https://play.google.com/store/apps/details?id=com.forcewan.vpn>


For Apple, install the **nacXwan - VpnClient** application from the App Store.
Requires iOS 11.0 or later. Compatible with iPhone, iPad and iPod touch



<https://itunes.apple.com/fr/app/nacxwan-vpnclient/id1359810714?mt=8>

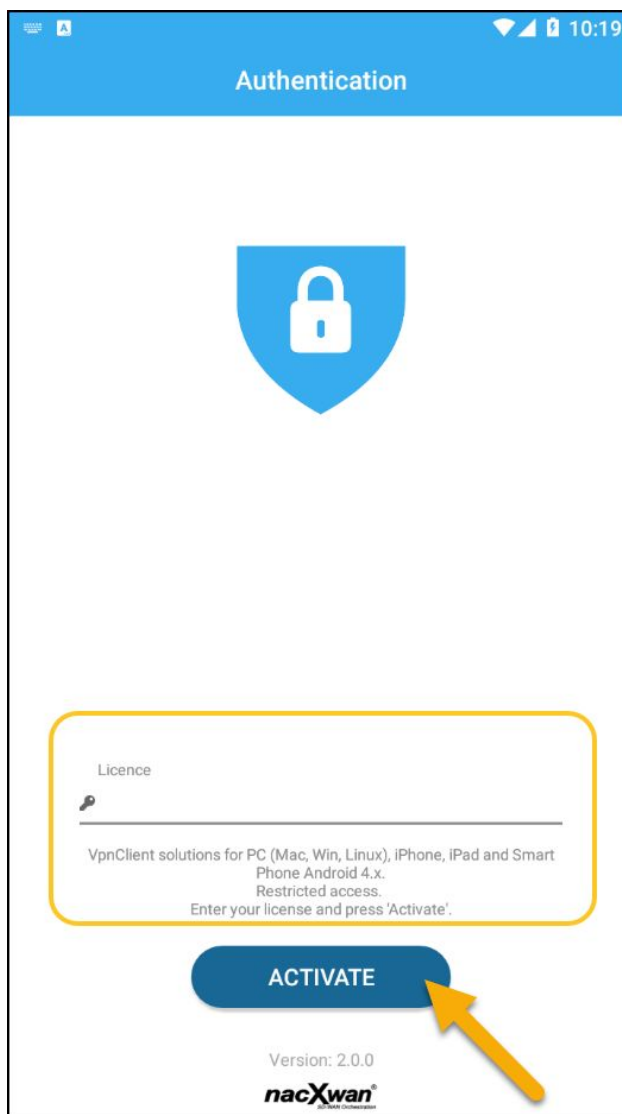
it is possible to find these urls on the downloads page of nacXwan vpn clients :

<https://apps.manager.network/>

 **A user account and a license are required to use these apps. These are generated by the nacXwan manager and usually sent by email.**

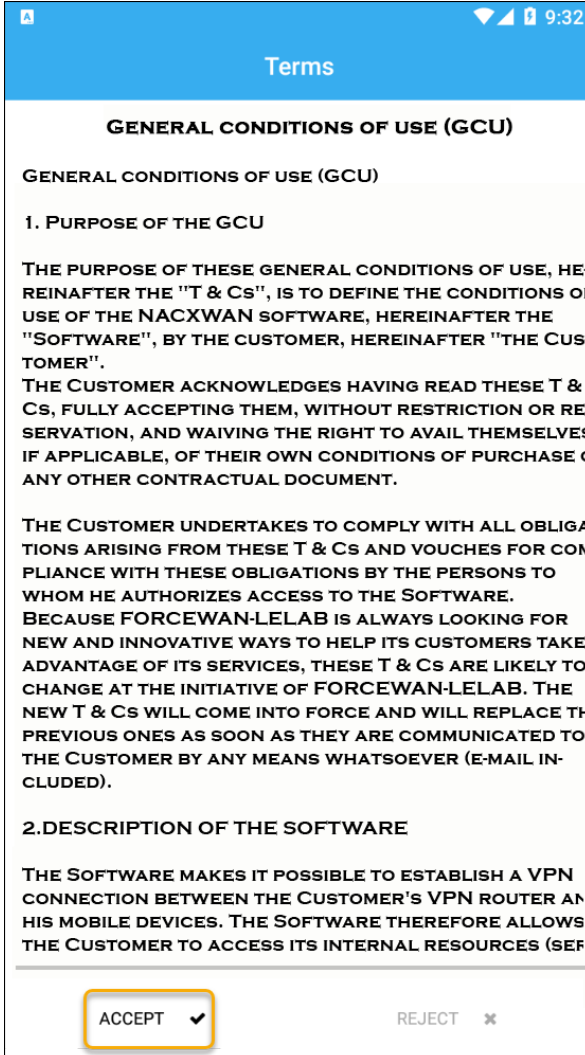
App installation

Launch the application. Fill in the license and click on **[ACTIVATE]**.



After reading the General Conditions of Use (GCU), click on **[ACCEPT]**.

 **Acceptance of the GCU is mandatory, in case of refusal, it will be impossible to use this application.**



Terms

GENERAL CONDITIONS OF USE (GCU)

GENERAL CONDITIONS OF USE (GCU)

1. PURPOSE OF THE GCU

THE PURPOSE OF THESE GENERAL CONDITIONS OF USE, HEREINAFTER THE "T & Cs", IS TO DEFINE THE CONDITIONS OF USE OF THE NACXWAN SOFTWARE, HEREINAFTER THE "SOFTWARE", BY THE CUSTOMER, HEREINAFTER "THE CUSTOMER".

THE CUSTOMER ACKNOWLEDGES HAVING READ THESE T & Cs, FULLY ACCEPTING THEM, WITHOUT RESTRICTION OR RESERVATION, AND WAIVING THE RIGHT TO AVAIL THEMSELVES IF APPLICABLE, OF THEIR OWN CONDITIONS OF PURCHASE OR ANY OTHER CONTRACTUAL DOCUMENT.

THE CUSTOMER UNDERTAKES TO COMPLY WITH ALL OBLIGATIONS ARISING FROM THESE T & Cs AND VOUCHES FOR COMPLIANCE WITH THESE OBLIGATIONS BY THE PERSONS TO WHOM HE AUTHORIZES ACCESS TO THE SOFTWARE.

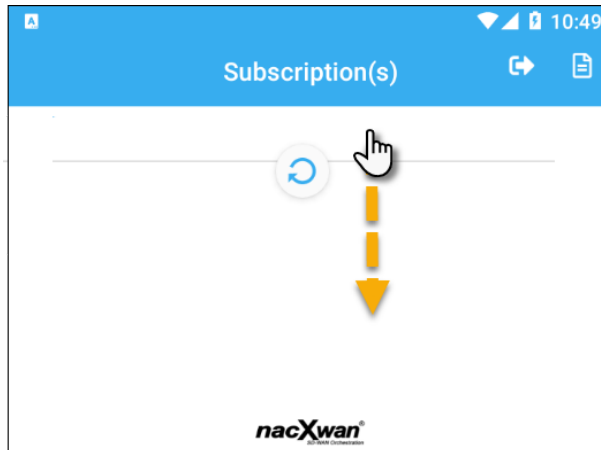
BECAUSE FORCEWAN-LELAB IS ALWAYS LOOKING FOR NEW AND INNOVATIVE WAYS TO HELP ITS CUSTOMERS TAKE ADVANTAGE OF ITS SERVICES, THESE T & Cs ARE LIKELY TO CHANGE AT THE INITIATIVE OF FORCEWAN-LELAB. THE NEW T & Cs WILL COME INTO FORCE AND WILL REPLACE THE PREVIOUS ONES AS SOON AS THEY ARE COMMUNICATED TO THE CUSTOMER BY ANY MEANS WHATSOEVER (E-MAIL INCLUDED).

2. DESCRIPTION OF THE SOFTWARE

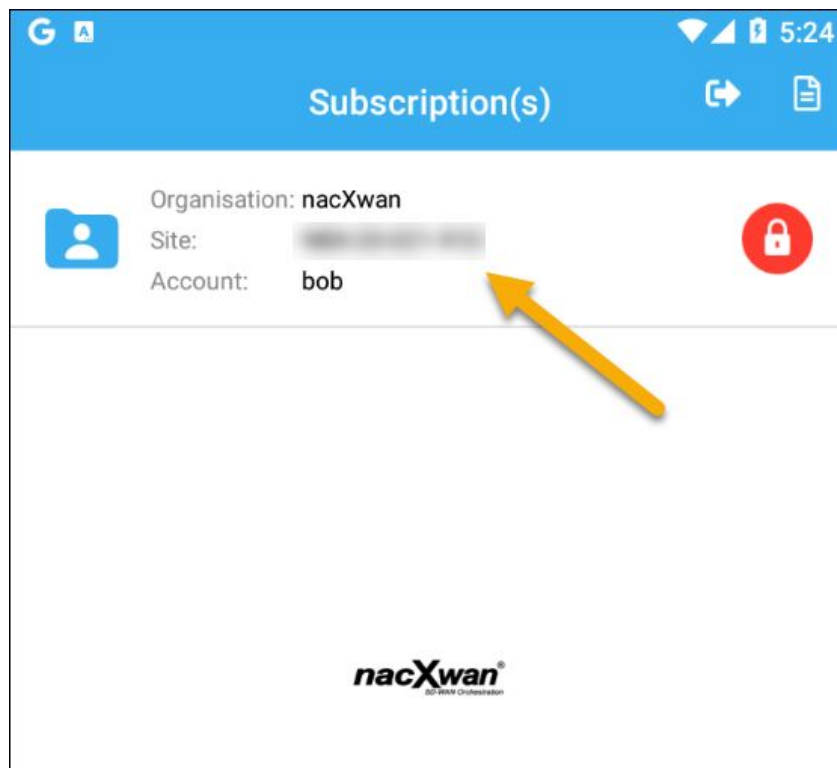
THE SOFTWARE MAKES IT POSSIBLE TO ESTABLISH A VPN CONNECTION BETWEEN THE CUSTOMER'S VPN ROUTER AND HIS MOBILE DEVICES. THE SOFTWARE THEREFORE ALLOWS THE CUSTOMER TO ACCESS ITS INTERNAL RESOURCES (SEF

ACCEPT ✓ **REJECT** ✕

A license can be attached to one or more subscriptions. If no subscription appears, it is necessary to refresh by scrolling down. If the problem persists, contact the support team.

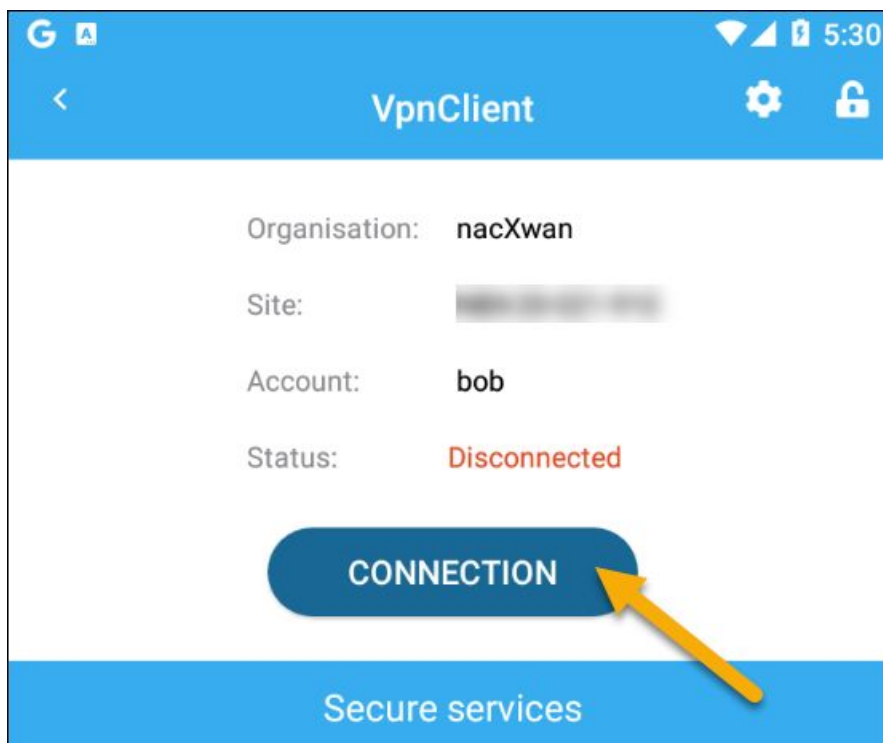


Select a subscription by clicking on it.

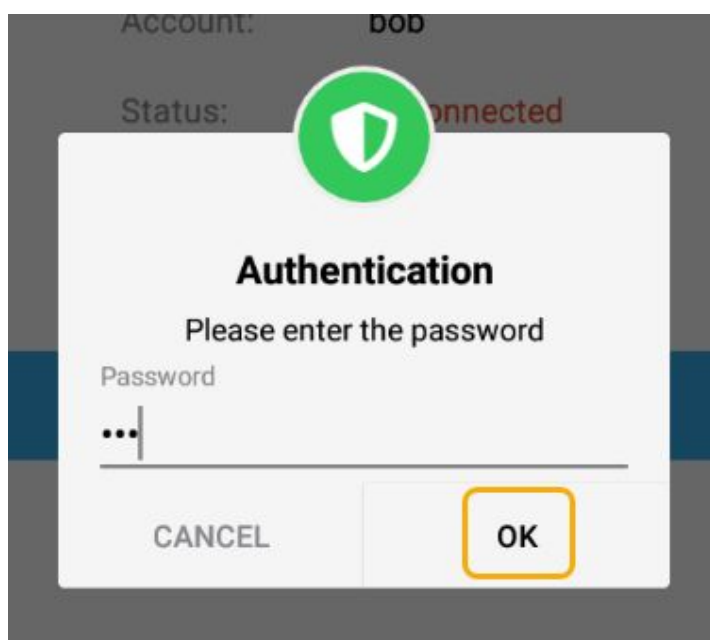



On clicking a subscription, the login interface appears. It takes certain information and indicates the status of the VPN, here for example it is disconnected (Red Padlock). It is also in this interface that it is possible to see the services that are secure

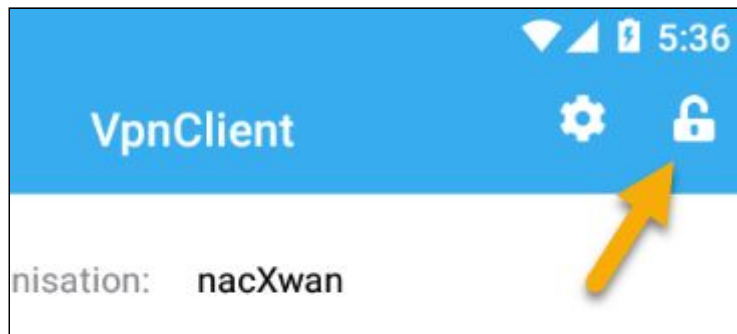
To connect, click on the **[CONNECTION]** button.



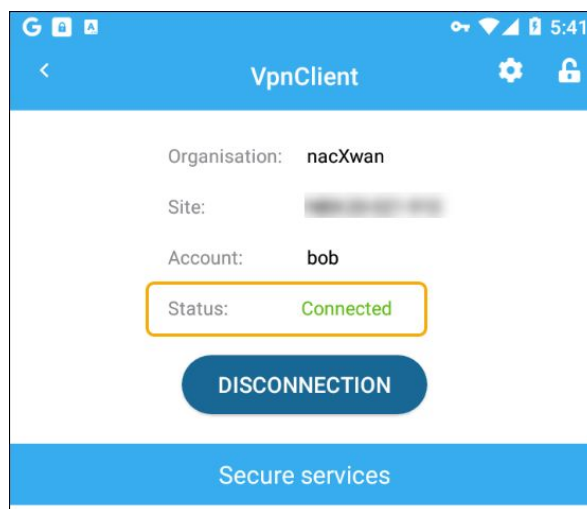
A message then prompts you to **enter the password** linked to the subscription. Once entered, click **[OK]**



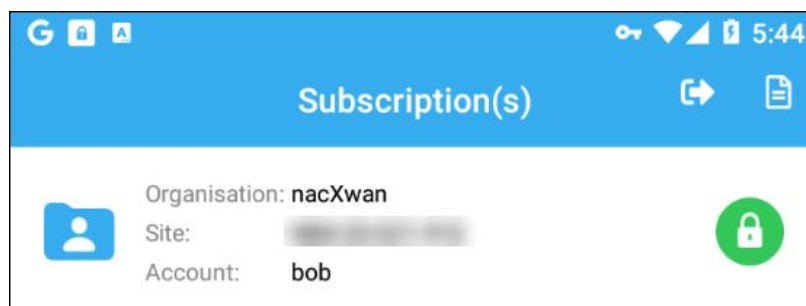
Note : If the password is forgotten, click on the button  to reset it. See below for more details.



The VPN is connected !

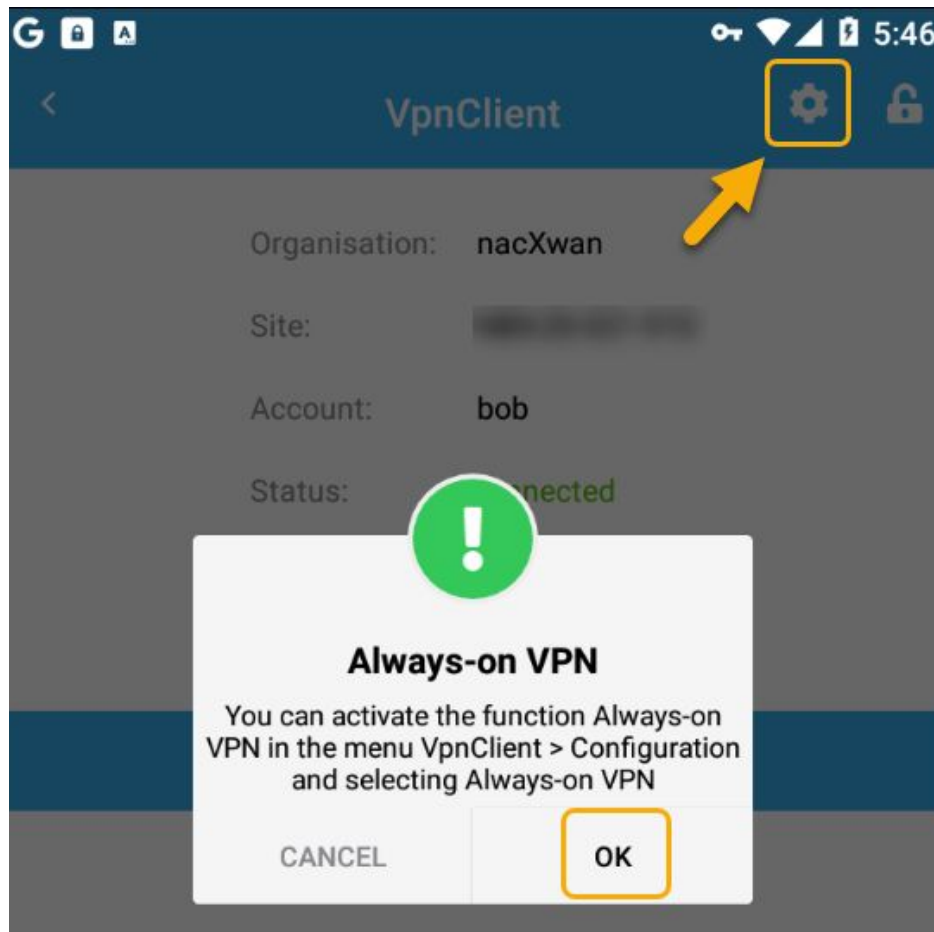


In the subscriptions section the padlock turns green.

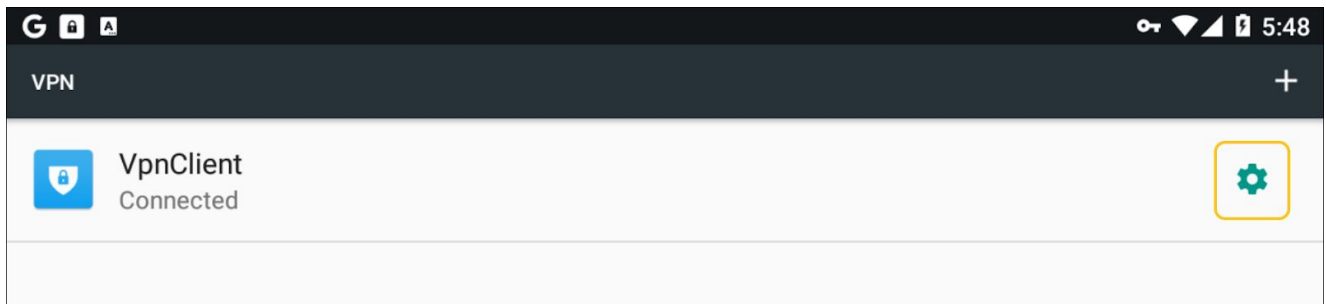


Make the VPN permanent

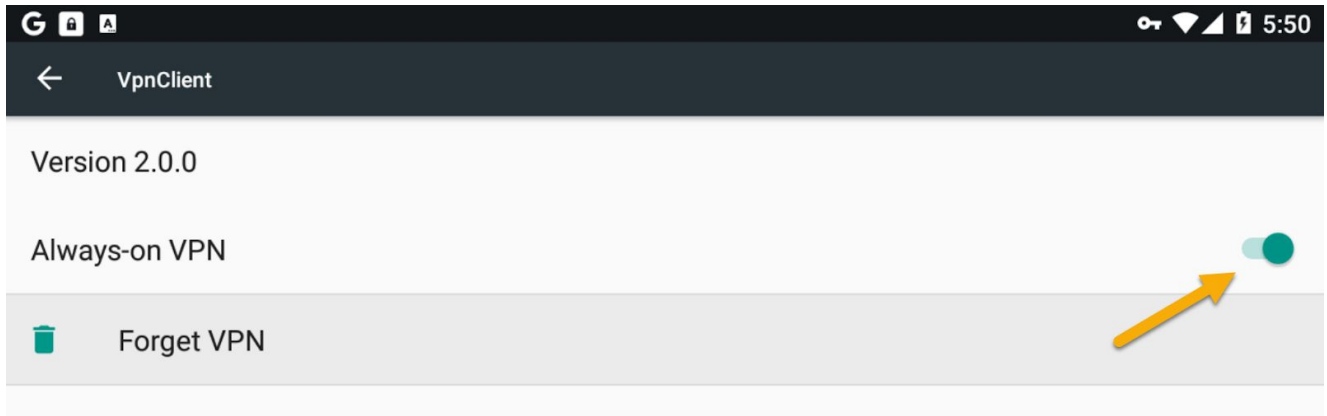
It is possible to make the VPN permanent, to do this, click on



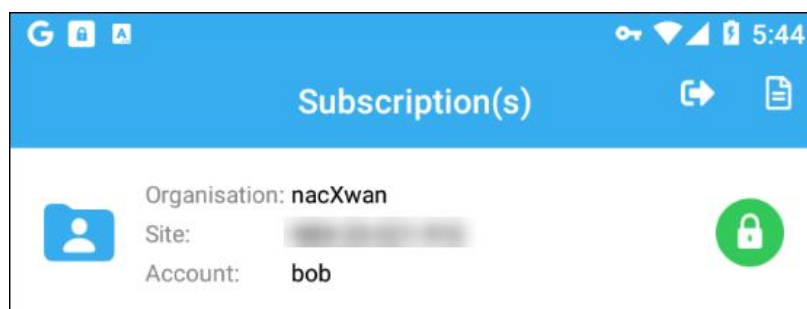
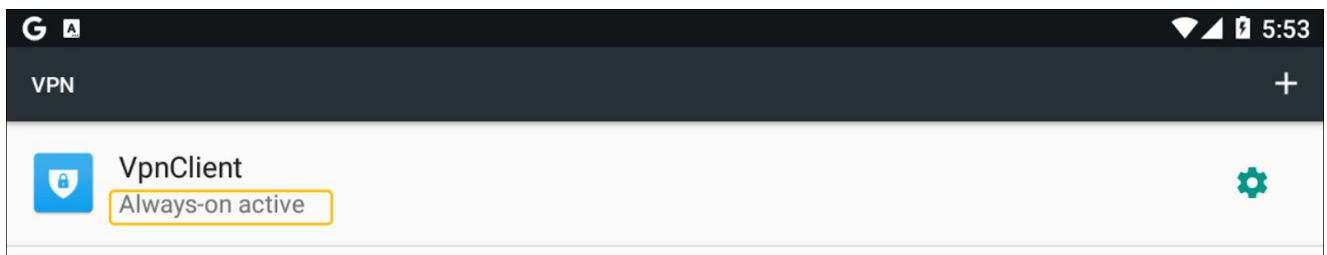
Then click on



Activate permanent VPN

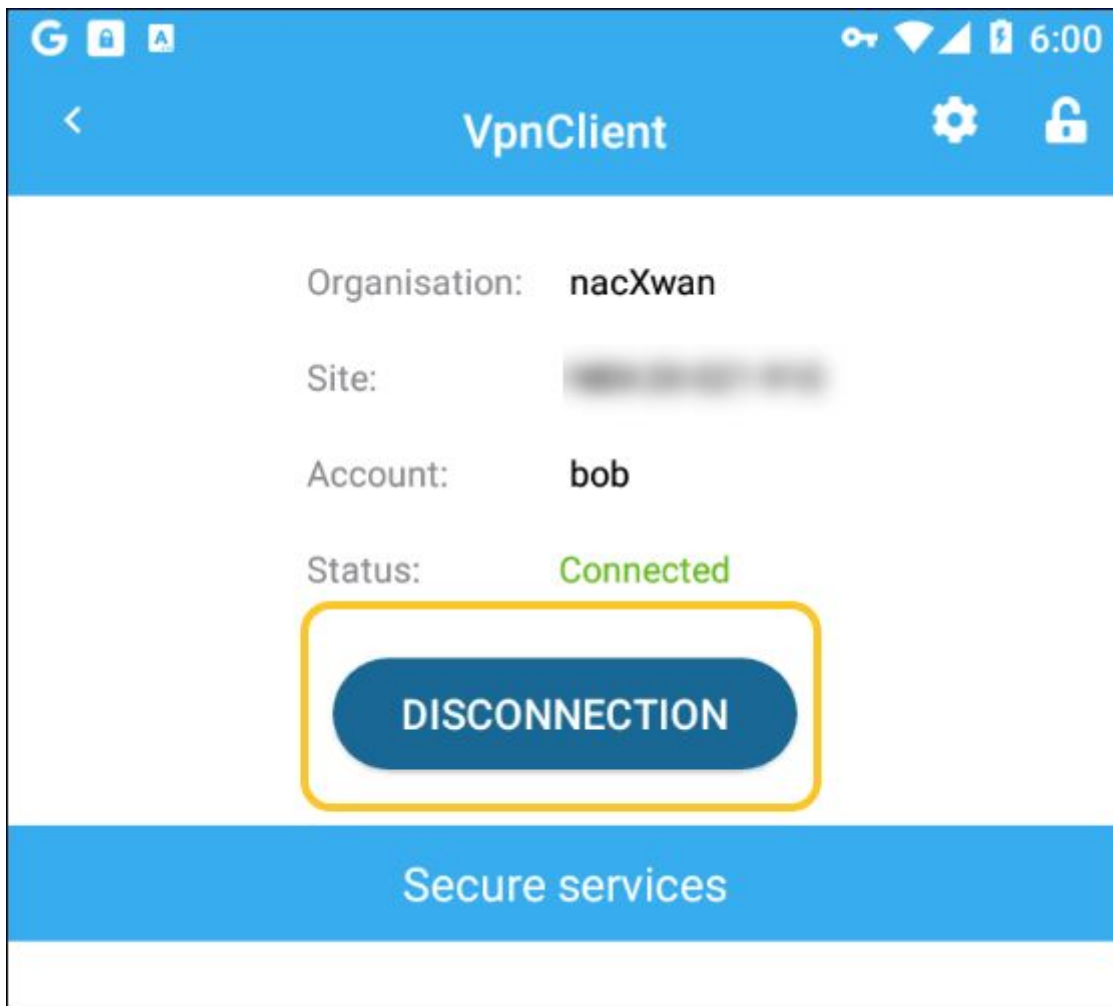


The connection associated with the subscription will remain continuously connected.



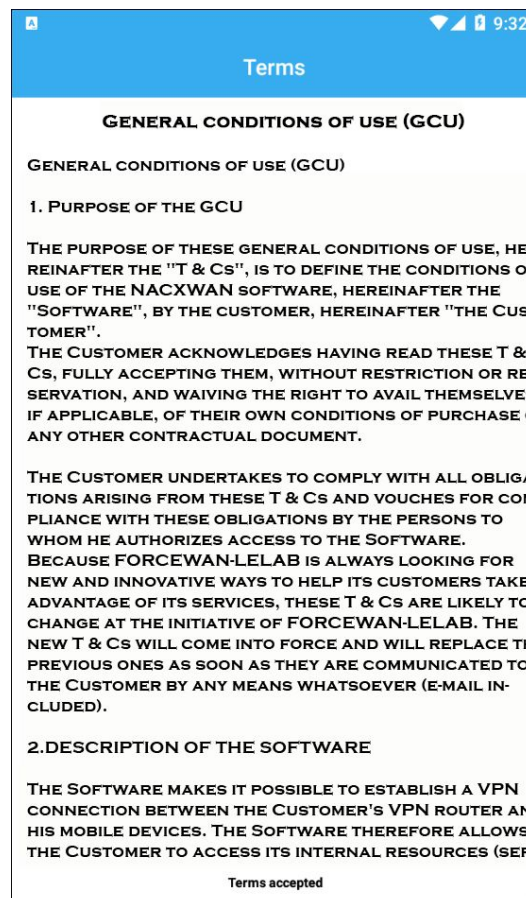
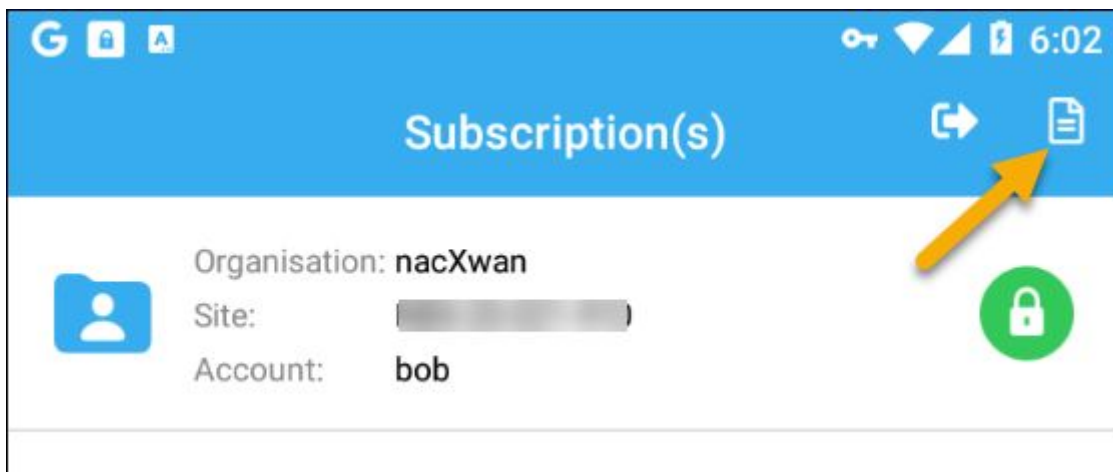
Disconnection

To disconnect the VPN click on **DISCONNECTION**



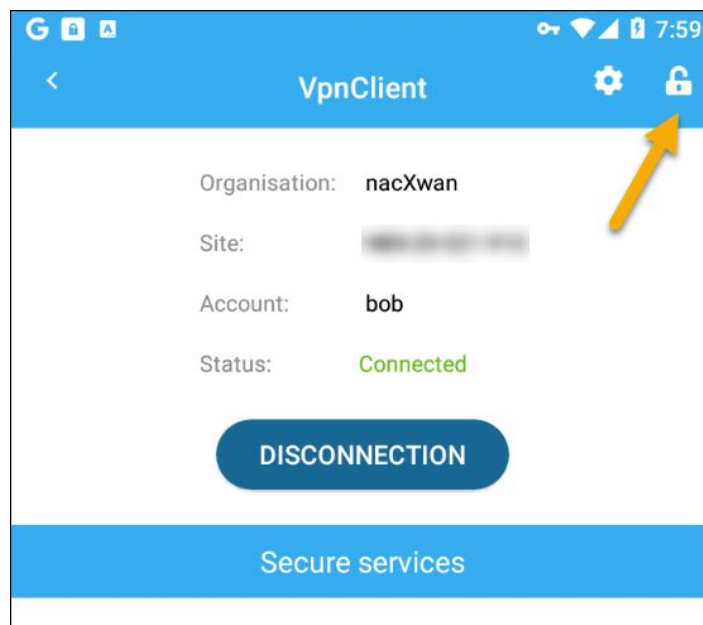
General Conditions of Use (GCU)

It is possible to read the accepted terms again by clicking on

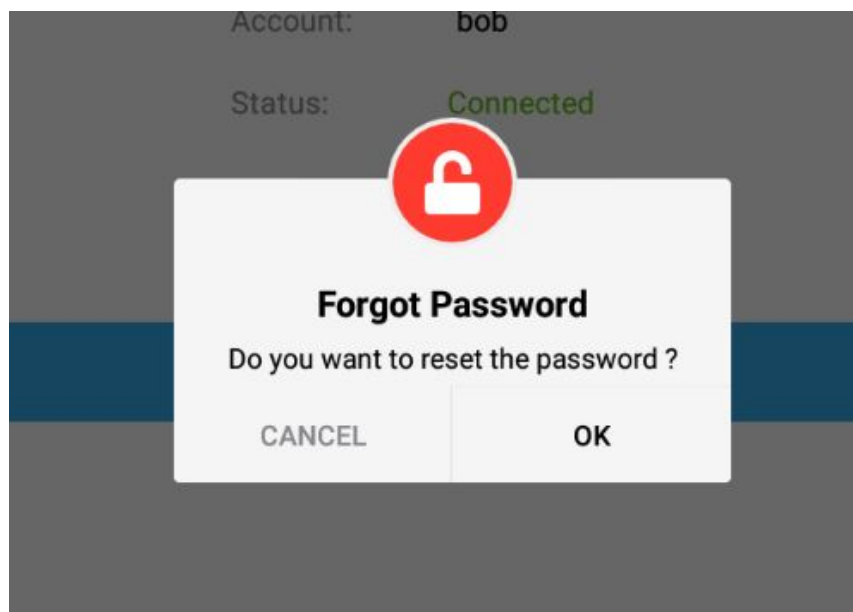


Change the password of a VPN account

- 1 Click on the "Padlock"

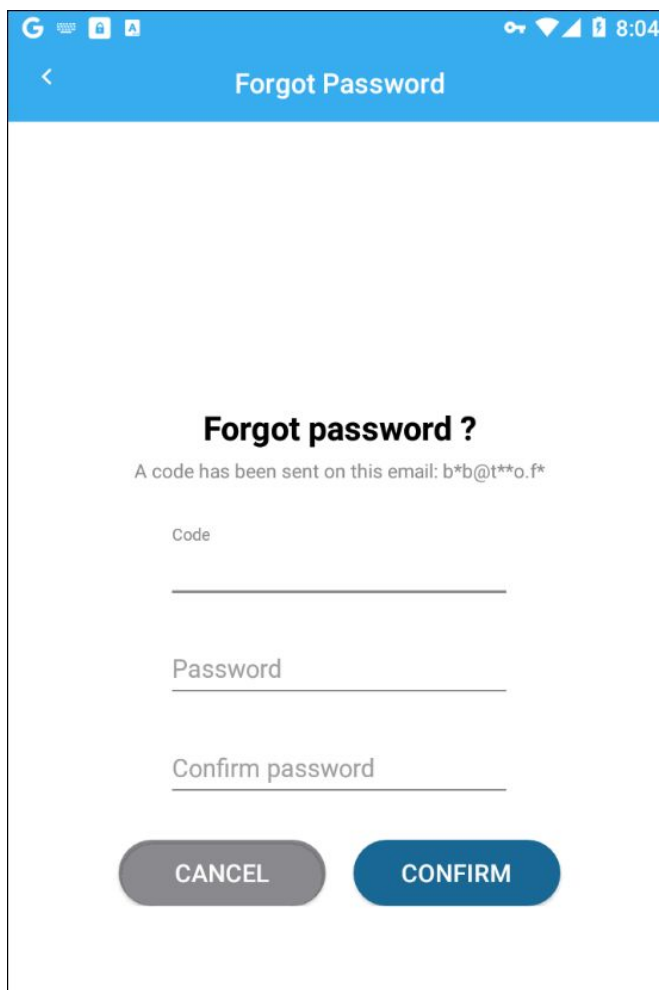


- 2 A confirmation message asks to validate the action : Click [OK]



A **code** is then sent by Email to the user. (Your administrator can also provide it).

- 3 Enter the code received and fill the new desired password.



A window confirms that the change has been made :

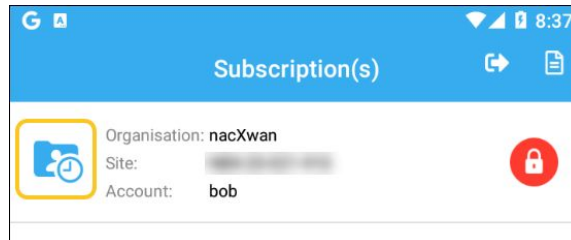


The password change is immediate. The user can identify himself with his new password.

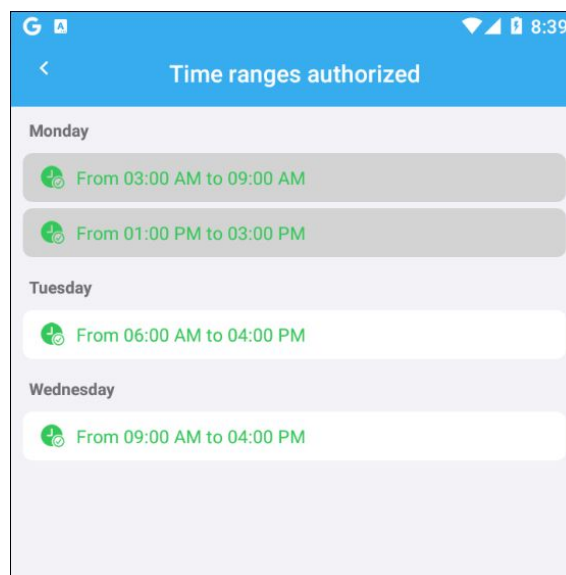
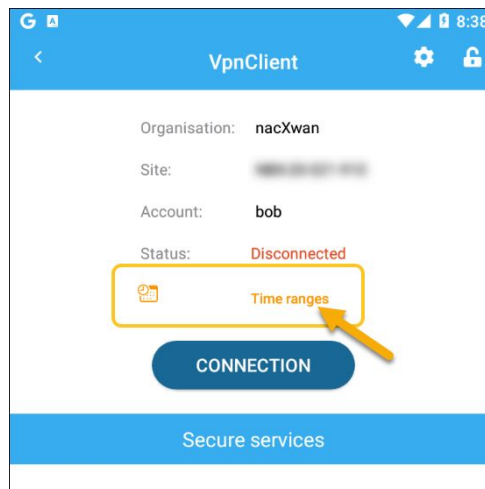
Time Ranges

If the time range function is activated for your account, you will only be authorized to log in during the time ranges defined by your administrator.

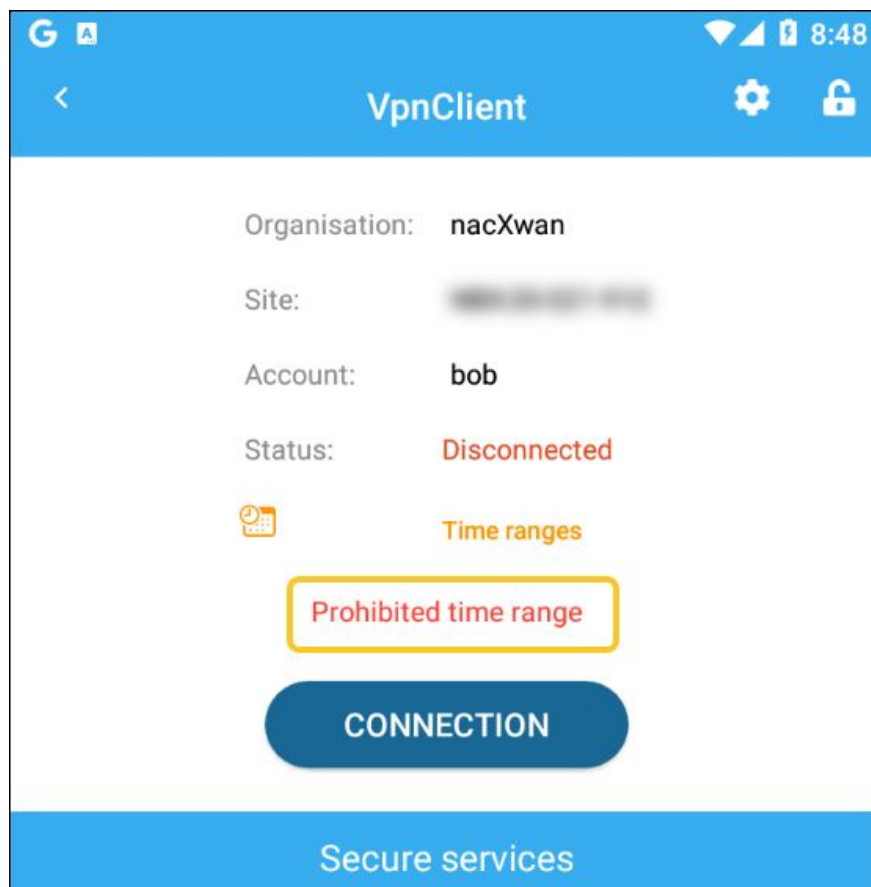
In this case the VpnClient indicates the activation of the time range :



To find out the authorized time ranges, click on **"Time ranges"**

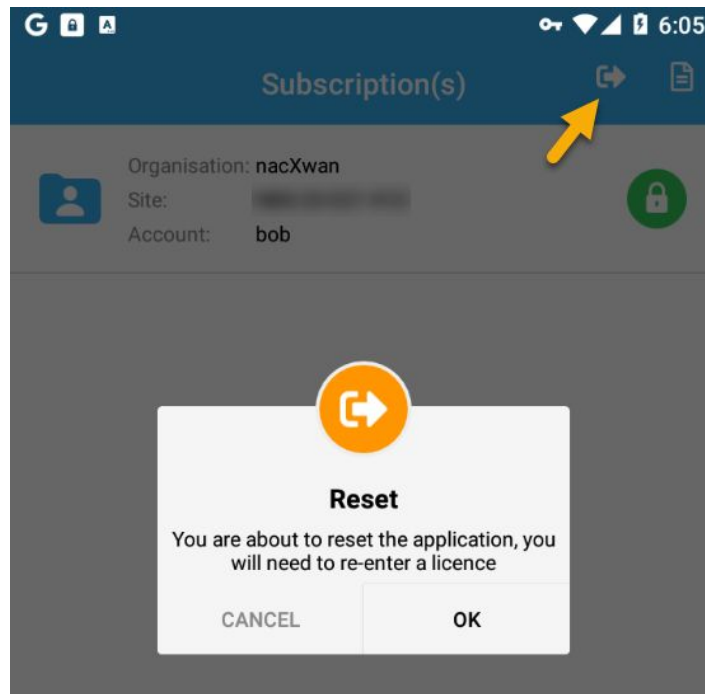


If you try to log in outside of the authorized hours, you will get the following message :



Reset the app

To unlink the VPN client license click on



The application will be reset, and you can activate a new license.

